

Health Joy is the FREE Employee Benefit Concierge Service Portal. 24/7 service for all your healthcare and benefits needs, designed to save you time and money and improve your benefits experience throughout the year. You can view all of Gold Stars benefit brokers in one place and save money and time on medical service questions and procedures.

## HEALTHJOY MAKES IT EASIER TO BE HEALTHY AND WELL.

*"HealthJoy is the virtual access point for all your healthcare navigation and employee benefits needs. We're provided free by your employer to help understand and make the most of your benefits. We connect you and your family with the right benefits at the right moment in your care journey, saving you time, money, and frustration."*

*With 24/7 access to our dedicated healthcare concierge team, visits, and care navigation tools, you never have to walk alone. HealthJoy helps you locate in-network doctors, find extra savings on your prescriptions, and navigate your benefits. Our mobile app and dedicated member support team are always on hand to help make it easier to stay healthy and well."*

## FEATURES & SERVICES TO SUPPORT YOUR HEALTHCARE AND BENEFITS JOURNEY

### 24/7 HEALTHCARE CONCIERGE

Our concierges are available around the clock to support you with questions about your benefits and many additional services, including:

- ✦ **Provider and Facility Recommendations**
- ✦ **Appointment Booking**
- ✦ **Health Cost Estimation**
- ✦ **Prescription Savings Review**
- ✦ **Resolve Claim Issues**
- ✦ **Dental and Vision Assistance**
- ✦ **Answer Benefits Questions**

Disclaimer: While HealthJoy is not your insurance, we are here to help you navigate the system and understand your benefits. At times we may need to contact your insurance to help with your request but we take the burden off of you to do the research. Also, some providers may not provide information directly to HealthJoy as a third party and we'll let you know if that happens so you can work directly with the provider.

## IN APP FEATURES

HealthJoy contains many self-service features to provide information and resources right at your fingertips.

- ✦ Home Screen
- ✦ Provider Search
- ✦ Inbox
- ✦ Chat
- ✦ Personalized Benefits Wallets
- ✦ Deductible Accumulator
- ✦ Profile
- ✦ Health Goals

## FIRST STEP IS TO ACTIVATE YOUR ACCOUNT!

### DOWNLOAD THE HEALTHJOY APP

Scan the QR code, visit [www.healthjoy.com/download](http://www.healthjoy.com/download), or search for HealthJoy in the App Store or Google Play Store.

### SIGN UP

Click “Sign Up” and enter the email tied to your benefits. If you don’t have an email tied to your benefits, you can still activate by providing a few additional details to verify your identity. Enter your preferred email and phone number and you’ll be on your way.

### CREATE PASSWORD

Create a password of at least eight characters to complete the process.

*Chat with HealthJoy by logging into the HealthJoy app or call (877) 500-3212.*

*Scan here to download the HealthJoy app:*

